Creda

Condensing Tumble Dryer Instruction Book

You must read these instructions prior to using the appliance and retain them for future reference.

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Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

For your safety

IMPORTANT
Using your Tumble Dryer is easy.

Nevertheless, for your own safety and to get the best results it is important to know your Dryer by reading right through this handbook **before** using your dryer for the first time.

NEVER ● Allow children to play with or otherwise interfere with the dryer.
NEVER ● Allow the air inlet at the front of the dryer or the air outlet at the back to be obstructed.
NEVER ● Switch the machine off leaving a hot load in the drum.
NEVER ● Tumble dry without the Filter, Water Container or Condenser in position.
NEVER ● Exceed the maximum load capacity recommended or place dripping wet items in the drum.
NEVER ● Allow lint to collect around the dryer.
NEVER ● Add liquid fabric conditioner to the dryer, use liquid conditioner in the final rinse of your wash.
NEVER ● Use the dryer for commercial drying, the dryer is only suitable for domestic use.
NEVER ● Dry Acrylics or synthetics on the high heat setting.
NEVER ● Tumble articles that have **NOT** been well washed in water and detergent then well rinsed and spun.
NEVER ● Dry articles that are contaminated with flammable substances such as: petrol, oil, paint, hair lacquer, creams, cooking fat or oil.
NEVER ● Tumble dry: rubber, foam rubber, plastic, plastic foam, nappy pants or liners, polythene or paper. Any dry cleaned garments. Large, very bulky items including duvets and sleeping bags.
NEVER ● Attempt to stand on top of your dryer, it is not designed for such use and you could injure yourself or damage the dryer by such abuse.
NEVER ● Switch electricity On or Off with wet hands.

IMPORTANT

A CHILD COULD CLIMB INTO OR TAMPER WITH AN UNATTENDED TUMBLE DRYER.
WHEN THE MACHINE IS NOT IN USE SWITCH OFF, REMOVE THE PLUG AND CLOSE THE DOOR.

For your safety

ALWAYS ● Empty the Water Container after **EACH** drying cycle.

ALWAYS ● **Finish** every programme with the cool tumble cycle provided on the control.

ALWAYS ● **Clean the filter**, it is essential that the filter is kept clear of fluff after **EACH** drying cycle.

ALWAYS ● Ensure Condenser is free of fluff, regular cleaning is recommended.

ALWAYS ● When the dryer is not in use, switch off, remove plug and close the door.

ALWAYS ● Comply with the specified electrical requirements.

ALWAYS ● Ensure that your dryer is installed correctly and has adequate ventilation. (see, "Where to put your dryer.")

ALWAYS ● Observe the rules for drying garments:
In particular woollen articles should not be dried in a tumble dryer unless they are labelled 'Superwash', 'Machine washable' or have the 'May be tumble dried' symbol:
If in any doubt do not dry wool in the machine.
Unlike other materials, the mechanism of wool shrinkage is irreversible, i.e. it will not stretch back to the original size and shape.

ALWAYS ● Buy genuine accessories and spares.

Electrical Requirements

WARNING: This appliance must be earthed!

Supply

REFER TO THE RATING PLATE FOR VOLTAGE AND CURRENT REQUIREMENTS. (see diagram for location.)
The flexible mains lead is supplied fitted with a BS1363 plug and with a 13 amp BS1362 fuse.
The plug should be connected to the mains supply via a suitable switched socket which is accessible after installing your dryer.

Changing the fuse

If it is necessary to fit a replacement fuse, it must be a 13 amp ASTA approved to BS1362 type.

Moulded plug

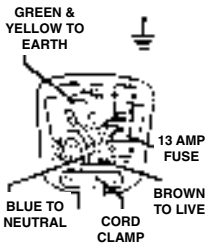
WARNING: The plug must not be used without a fuse cover.

If a replacement fuse holder/cover is required, it must be of the same colour coding or wording as shown on the base of the plug. Replacements are available from your Spares stockist.

Changing the plug

The wires in the mains lead are coloured in accordance with the following:
GREEN/YELLOW - EARTH
BLUE - NEUTRAL
BROWN - LIVE

Rewirable plug



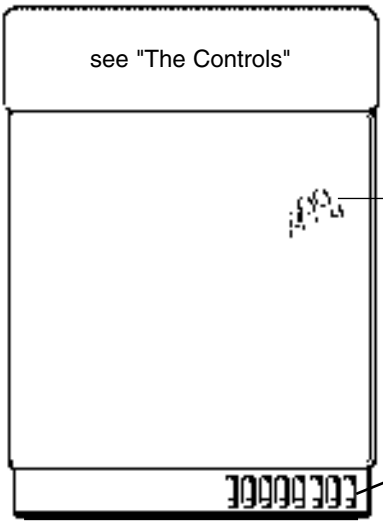
If a replacement plug is to be fitted, the appropriate wire must be connected to the correct terminal, the following gives some examples.
Connect:
Green/Yellow to terminal marked Earth or Green or ⏚
Blue to terminal marked Neutral or N or Black
Brown to terminal marked Live or L or Red.
if the plug being replaced is a non-rewirable type then the cut-off plug must be disposed of safely. **DO NOT** leave where it can be inserted into a socket and create a shock hazard.

Changing the mains cable

Should the mains lead ever require replacing at any time please contact your nearest Service Centre. A charge will be made for the replacement of the mains lead or if you require a longer lead.
The mains lead must only be replaced by a specially prepared cable obtainable from your Spares Stockist and fitted by a qualified electrician.

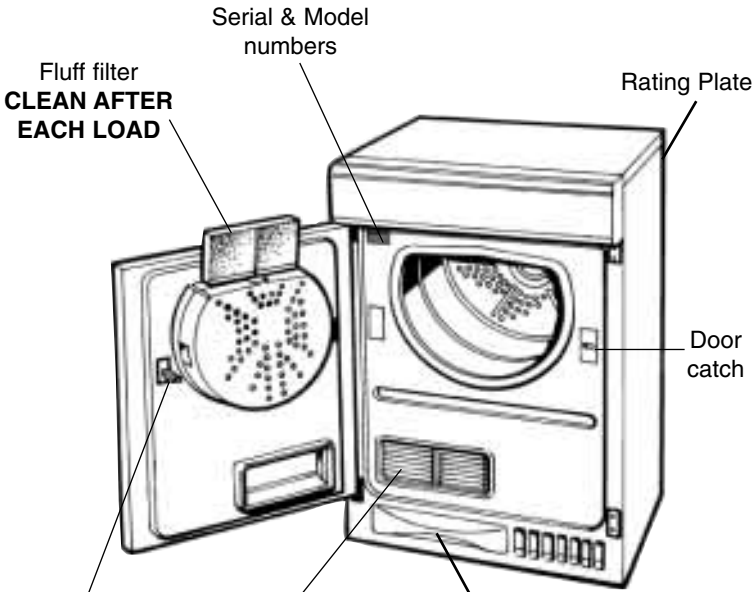
NOTE: IF IN DOUBT ABOUT ANY OF THE ABOVE CONSULT A QUALIFIED ELECTRICIAN.

Features - Get to know the main parts of your dryer



Plinth Moulding
(Not fitted to all models)

NOTE: If your dryer is new wipe out the inside of the drum before you first use it to remove any dust which may have accumulated during transit.



Where to put your dryer

- Your Tumble Dryer should **NOT** be located adjacent to a gas hob, cooker, heater or eye level grill as flames from the burners could cause damage to your dryer.
- When the dryer is fitted under a work surface, allow space for air to exit the rear grille, a 15mm gap each side of the dryer is recommended. This airflow is essential to condense the water produced drying the washing.
- If you are using this dryer adjacent or stacked on top of a washing machine **SEPARATE** mains plugs and sockets must be used for each appliance.
- **DO NOT** use 2-way adaptors or extension leads.

Stack it on your Washing Machine

Both your tumble dryer and front loading washing machine are similar in design allowing the tumble dryer to be permanently stacked on top saving you valuable floor space. A special stacking kit complete with instructions is available from your retailer or nearest Spares Centre.

IMPORTANT
Only use genuine stacking kits. When ordering you must state the model numbers of both your Washing Machine and your Tumble Dryer. Unsuitable kits may result in a potential hazard and will invalidate your warranty rights.

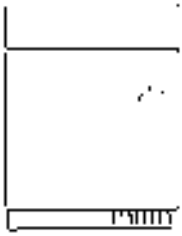
How to use your dryer

1. Plug in, switch on electricity.

WARNING: WHEN SWITCHING ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY

2. Sort your laundry (see section “Sorting Your Laundry”)

3. Open the door by pressing and releasing the front panel in the position shown.



4. Always check the following:

FLUFF FILTER is clean and in place

WATER CONTAINER is empty and in place

CONDENSER is clean and in place

5. Load the dryer placing the clothes carefully in the drum pushing them well towards the back and away from the door seal. Close the door.

6. Select the relevant heat setting (see section “The Controls”)

7. Select the required programme or drying time. (see section “The Controls”)

8. Press the START switch to commence the drying programme.

9. When finished open the door and take out the laundry. Clean and replace the fluff filter, and empty the water container.

10. Switch off electricity and remove plug from socket.

WARNING: WHEN SWITCHING ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY

The ‘Cool Tumble’ phase

About 10 minutes before the programme is completed, the heating elements will be switched off and the programme enters the final ‘Cool Tumble’ phase. During this phase the fabric is cooled. You should always allow the dryer to complete this phase.
By opening the door you can check the dryness of the load as often as you wish and if you want to remove some items before they are fully dry. (This is particularly useful for a mixed load where you want to iron some items, but others are to be fully dried.) **You will need to press the start button after closing the door to re-start the programme.** See section ‘The Controls’.

The Controls - All Models

Selecting the required Heat Switch Setting

To select high heat (Cottons), the heat selection switch must be **In**.
To select Low heat (Acrylics and Synthetics), the heat selection switch must be **Out,** a blue indicator will be visible on the top of the switch.
See section “Guide to Drying Times”.

Starting the Dryer

Press and release the **START** Drying button to commence a drying programme (or delayed start programme on Excel models). The door must have been securely closed first.
After releasing the start button, it will return to its original position.

NOTE: If the door is opened during a programme, the dryer will automatically stop.
To continue the programme after closing the door, the START button must be pressed again.

Empty Water Light

This light will glow when the water container is full.
You should not wait for this light to glow before emptying the container, but empty it after each load (See section “Emptying the Water Container”).
NOTE: If the light glows during a programme you must stop the dryer and empty the water container. If this is not done the timer will advance to the Cool Tumble phase without drying the load.
The light will take approximately 10 seconds to go out after replacing the empty container.

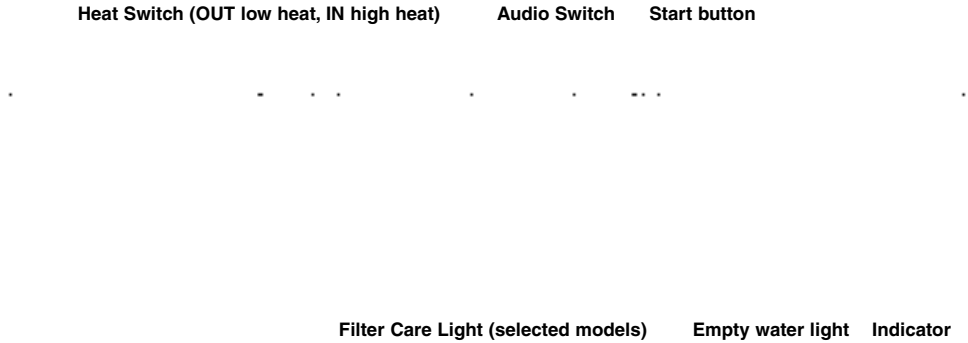
The ‘Cool Tumble’ phase

About 10 minutes before the programme is completed, the heating elements will be switched off and the programme enters the final ‘Cool Tumble’ phase. During this period, the fabric is cooled. You should always allow the dryer to complete this phase.
By opening the door you can check the dryness of the load as often as you wish, and if you want to remove some items before they are fully dry. (This is particularly useful for a mixed load, where you want to iron some items but others are to be fully dried). **You will need to press the start button after closing the door to restart the programme.** See section “The Controls”.

Audio Signal (Buzzer)

After completion of the ‘Cool Tumble” phase, a buzzer (if selected) will indicate that the programme has finished.
To silence the alarm, open the door or press the Audio Signal button.
This option is cancelled with the Audio Signal button **IN** and selected with the button **OUT.**

The Controls - Advance and First Choice Models



Setting the timer

Turn the timer clockwise to select the required drying time.
The drying time for both heat settings is controlled by the timer. All you have to do is turn the timer control clockwise until the required time appears in line with the indicator. If you have selected more time than you require turn the knob to select the correct time required.
The “Guide to Drying Times” section will tell you how much time you’ll need for various loads.

THE START BUTTON MUST BE PRESSED TO START ALL PROGRAMMES.

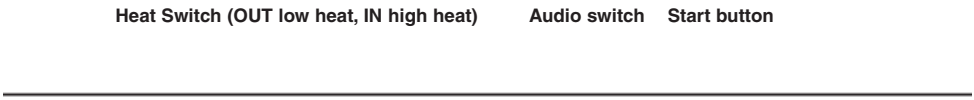
Easy Care cycle

This is a short programme of approximately 10 minutes to condition previously dried clothes, see section “Easy Care Programme”. It consists of a period of heating followed by a short cool tumble period (as detailed below).
Select high heat for this programme. It should not be used on damp loads as it is NOT a drying programme.

Filter Care light (selected models only)

Whenever the door is opened and there is power supplied to the dryer, the light marked ‘Filter Care’ will glow. This light advises the user to check the filter is clear of fluff. It does not necessarily mean that the filter is blocked or that there is anything wrong with the dryer. The light will go out when the door is closed.

The Controls - Excel Models



Turn the knob clockwise to select the required programme. To set the required programme all you have to do is turn the Timer Control **clockwise** until the required selection appears in line with the indicator. **Never wind the timer control anti-clockwise.**

THE START BUTTON MUST BE PRESSED TO START ALL PROGRAMMES INCLUDING A DELAYED START PROGRAMME.

Programme options

1. Automatic drying Ⓔ
2. Automatic Drying with delayed start
3. Easy Care Cycle
4. Timed drying (20 minutes) for small loads.
5. Cool Tumble

(i) Automatic Drying

The ECO drying programmes will automatically dry most loads to the dry condition. This eliminates the need to guess the drying times and saves energy.
To select ECO drying turn the selector to position Ⓔ. The ECO drying light will glow to indicate that ECO drying programme is running. When the load is dry, the selector will automatically advance to the 8 minute cool tumble phase, and the light will go out.

Note:

- **Small loads (less than 1kg) must be dried using the timed drying programme**

The Controls Excel Models (continued)

(ii) Delayed Start Automatic Drying

When using the time delay, select the number of delay hours you require **before** the drying programme is required to start.
Select the delay period by rotating the timer knob in a **clockwise** direction, to the number of hours delay you require (maximum 8 hours). The dryer will start its programme when the time selected has elapsed. If you have selected more delay than you require turn the knob clockwise to select the correct time required. **Never wind the timer control anti-clockwise.**

Note:

- **Ensure that the door is closed and the start button has been pressed after setting the required time delay period.**
- **If you open the door after pressing the start button, i.e. to add articles, remember to press the start button again.**
- **Small loads (less than 1kg) must be dried using the timed drying programme.**

ECO Drying Light

This light will glow when ECO drying is selected. It will stop glowing when the load is dry, the programme then advances to the 'Cool Tumble' phase.

(iii) Timed Drying

A short programme of around 20 minutes is provided to dry small loads of less than 1kg.
To select this programme, turn the timer control clockwise until the 20 appears in line with the indicator. **Never wind the timer control anti-clockwise.**
About 5 minutes before the programme is completed, the heating elements are switched off and the programme enters the final 'Cool Tumble' phase.

(iv) Easy Care Cycle

This is a short programme of approximately 10 minutes to condition previously dried clothes. See section 'Easy Care Programme'.
It consists of a period of heating followed by a short cool tumble period (as detailed below).
Select high heat for this programme.
It should not be used on damp loads, as it is NOT a drying programme.

Sorting your laundry

1. Always separate laundry into the correct fabric groups before washing and drying.
2. See that all zips are closed, hooks and eyes are fastened and belt, strings etc. are tied loosely in bows, you will normally have done this for each item before the washing stage.
3. It is important to extract as much water as possible from each item before drying. This saves you time and money.

WARNING: CLOTHES SHOULD NEVER BE LOADED DRIPPING WET

4. Make sure that the items to be dried are suitable for tumble drying, or are not of a type requiring 'special attention' (see"Wash Care Labels" section).

Maximum load size

Your dryer will hold a load of 6kg (13lb) dry weight of natural fabrics. if you are drying items of man-made fibres (synthetic or acrylics), the maximum load should not exceed 3kg (6.6lb) dry weight.
This difference is that man-made fibres require more space to tumble-dry without creasing.

WARNING: DO NOT OVERLOAD AS THIS COULD RESULT IN REDUCED DRYING PERFORMANCE AND A POSSIBLE FIRE HAZARD.

Typical load

To help you estimate how many items it takes to make up a drying load, the charts below show the approximate weights of some every-day washing items.

Clothes			
Blouse	*Cotton*	*150g*	*5oz*
	Other	*100g*	*3½oz*
Dress	*Cotton*	*500g*	*1lb 2oz*
	Other	*350g*	*12oz*
Jeans		*700g*	*1lb 6oz*
10 Nappies		*1000g*	*2lb 3oz*
Shirt	*Cotton*	*300g*	*10½oz*
	Other	*200g*	*7oz*
T-Shirt		*125g*	*4½oz*

Household Items			
Duvet cover (Double)	*Cotton*	*1500g*	*3lb 5oz*
	Other	*1000g*	*2lb 3oz*
Large Tablecloth		*700g*	*1lb 6oz*
Small Tablecloth		*250g*	*9oz*
Tea Towel		*100g*	*3½oz*
Bath Towel		*700g*	*1lb 8oz*
Hand Towel		*350g*	*12oz*
Double Sheet		*500g*	*1lb 2oz*
Single Sheet		*350g*	*12oz*

If you group small cotton or terry-towelling items with a synthetic fabric load they could be damp at the end of the drying cycle. If this happens simply give them an additional short period of drying to finish them off.

Wash Care Labels

Most of today's fabrics can be tumble dried in your Dryer with no trouble at all, but there are certain fabric finishes which should be dried away from direct heat.

The majority of garments now have wash-care labels on them, giving full washing and drying instructions. These should always be followed carefully especially when you are drying something for the first time.

Typical symbols are:

May be tumble dried

Do **not** tumble dry

Or:

Tumble dry at high heat setting

Tumble dry at low heat setting

Items *not* suitable for tumble drying

- Those containing foam rubber or rubber-like materials or plastic film (e.g. pillows, cushions, PVC rainwear), or any other articles which are inflammable or contain inflammable substances (e.g. towels contaminated with hair lacquer
- Fibreglass (e.g. some types of curtains)
- Items which have been dry cleaned
- Woollens. Woollen items need as much care in drying as they do in washing. The movement of the tumble-drying action causes the woollen fibre to shrink and distort.
- Garments with the ITCL Code

Do **not** tumble dry.

- Large bulky items e.g. continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads. These expand when drying and would prevent airflow through the Dryer.

WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER SOLUTION IS USED FOR THE CLEANING PROCESS. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.

Items requiring special attention

Blankets and Bedspreads

The drying requirements of blankets and bedspreads will, of course, vary tremendously according to size and weight. Some, however are simply too big. if you have difficulty getting them into the Dryer, the machine will have difficulty drying them properly. Blankets (and Garments) made from Acrylic fibres (e.g. Acilan, Courtelle, Orion and Dralon) **must be dried** with special care on Low heat setting. Overdrying should be avoided to ensure heat creasing does not occur. Woollen blankets can however be dried on the Full heat setting if required.

Permanently pleated or creased garments

Your dryer will cope with such clothes very well, but you should always read the manufacturer's drying instructions attached to the garment before you begin.

Starched articles

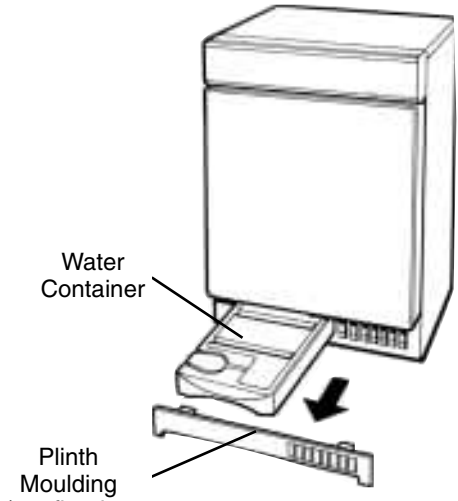
Starched articles should be dried together in the same load to avoid the distribution of starch to non-starched items. You should use a slightly heavier starch solution than you would when drying the items on the washing line. Make sure that as much of the solution is removed from the load as possible before placing it in the Dryer.
Remove the items from the dryer as soon as they reach ironing dampness. If they are overdried the starch will powder, leaving the fabric limp - which rather defeats the purpose of the exercise!

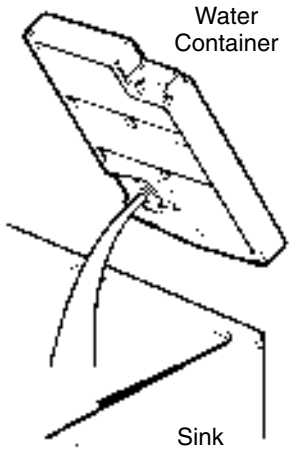
Fabric conditioner

To make sure all your tumble dried clothes come out really fresh and soft we recommend you use a liquid fabric conditioner in the final rinse of your **wash.** A liquid fabric conditioner restores bounce and softness and helps eliminate static cling.

WARNING: ON NO ACCOUNT SHOULD LIQUID FABRIC CONDITIONER BE ADDED TO THE DRYER ITSELF.

Emptying the Water Container





Empty the water container after EVERY programme. Failure to do this will result in the water container becoming full and the load will not dry.

Do not block the vent hole in the cap!
This hole is essential for correct operation of your dryer.

To Empty Water Container

Remove plinth (where fitted) by slightly lifting and sliding to the left.
Pull the container out of the dryer (a small amount of water may leak from the vent hole if the container is tilted).
Remove the cap and empty the container into a sink (or other suitable drain).

If your dryer is stacked on top of a Washing Machine, the Tumble Dryer can be plumbed into the drain by attaching a suitable tube to the stub at the rear of the dryer, after removing the blanking cap. When plumbed into a drain the water container does not need to be emptied.

Easy Care Programme - Advance, Excel, Easy Care and ECO Sensor Models

Creda 'Easy Care' provides a short programme consisting of approximately 7.5 minutes of heat with an approximately 2.5 minutes cool tumble period. It is a short conditioning programme that softens the fibres allowing them to relax making handling and ironing easier and less time consuming.

When to use 'Easy Care'

However garments are dried, outside on the line, inside on a radiator, hung around the home or using a tumble dryer, once dry they usually get left in the same position/place for a long period of time. This tends to cause garment fibre stiffness which can make the handling of garments difficult and therefore the ironing time longer. Garments dried in any of the ways described above and left will benefit from the 'Easy Care' programme.

Important!

- The 'Easy Care' cycle is **not a drying programme**. It has been designed to condition/soften garments that have already been dried and left unattended in this state for a period of time.
- All materials do not behave in exactly the same way when heated. For instance, our testing has shown that materials such as Tencel® and Acrylics are not relaxed quite as effectively by applying the 'Easy Care' cycle as we found on the more traditional Cottons and Polycottons.
- To obtain the best results from 'Easy Care' it is important that the weights recommended below are not exceeded and **high heat is selected.** (Heat switch IN).
- **For best results Creda recommend garments should be removed from the dryer immediately after the 'Easy Care' programme to be hung, folded neatly or ironed.**
  When this is not possible the 'Easy Care' programme should be repeated.

Recommended weights and materials

Material	Maximum load	
Cotton and Cotton mixtures	2.5kg	5.5lb
Synthetics	2kg	4.4lb
Denim	2kg	4.4lb

Audio Signal

On completion of the programme an audio signal is sounded (if selected) to remind you to remove garments from the dryer.

Guide to drying times

Please note that the drying times stated below and on appliance control panel; are a GUIDE only and drying times are affected by:-

The amount of water remaining in the clothes after spinning

Items such as towelling retain a lot of water after spinning, also the suggested wash programme for small items such as T-Shirts may sometimes incorporate a low spin speed which has the same effect.

The type of fabric

Your drying load may contain the same type of fabric but of different thicknesses. Thinner items will take less time to dry. Some fabrics, such as those used for jeans are of closer texture than others and although light when dry will be heavy after washing and spinning.

The quantity of clothes to be dried

Single items of clothes or small loads may take disproportionally longer to dry. It is more energy efficient to dry larger loads.

How dry you want the clothes

As it takes longer to fully dry clothes than to have them ready for ironing, you may wish to remove some clothes when they are slightly damp, ready for ironing and then continue to dry the remainder until they are fully dry.

The heat setting you have selected

The label on the garment should tell you the correct heat setting to select. See 'Wash Care Labels'.

The temperature of the room

If the room in which the dryer is situated is cold, your clothes will take longer to dry than if the room is warm.

Bulky items

Some bulky items such as padded jackets can be dried, with care, and we do advise that you remove these items several times, shake them and return them to the dryer.

THERE ARE HOWEVER SOME ITEMS THAT WE DO NOT ADVISE YOU TO DRY. SEE 'ITEMS NOT SUITABLE FOR TUMBLE DRYING'

Drying Guide - approximate drying time in minutes (weights specified are when dry)

COTTONS						**SYNTHETICS**			**ACRYLICS**	
Drying times 800 - 1000rpm in washing machine						Drying times on reduced spin in washing machine			Drying times on reduced spin in washing machine	
		Half load			**Full load**		**Half load**	**Full load**	**Half load**	**Full load**
1 kg	2 kg	3 kg	4 kg	5 kg	6 kg	1 kg	2 kg	3 kg	1 kg	2 kg
30 - 40	40 - 55	55 - 70	70 - 80	80 - 90	95 - 120	40 - 50	50 - 70	70 - 90	40 - 60	55 - 75

Be careful not to overdry

All fabrics contain a little natural moisture even when 'dry' and this natural moisture should not be lost if the clothes are to remain soft and fluffy.
Clothes that are dried for too long tend to wrinkle and will need more ironing than usual, giving you extra work that the Dryer was designed to remove.

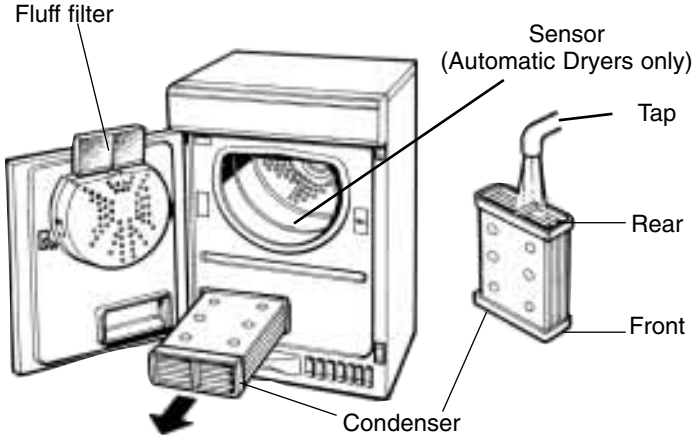
Caring for your Dryer

Your Tumble Dryer needs very little attention. The following simple steps will keep it performing well.

When finished **Switch off electricity and remove plug. Ensure hands are dry.**

After each load Always clean the filter, by rinsing under the tap or using a vacuum cleaner. Turn the dryer by hand to check that small items like handkerchiefs do not get missed.

Every Week Wipe the drum and seal with a damp cloth.



Every Month Remove condenser unit and clean any build up of fluff from between the plates by rinsing it under the tap with cold water. This should be done with cold water from the rear of the condenser. Refit with the handle at the front.

Automatic Dryers only Occasionally clean the surface of the stainless steel sensor inside the drum with vinegar to remove water contaminates. Apply carefully with a cloth this will maintain the drying performance of the dryer. The sensor is located between the vanes of the drum towards the front of the dryer, rotate the drum if necessary to locate it.

Cleaning Every 6 months vacuum the front air intake grille and Vents at the rear of the dryer, to remove the build up of fluff, lint or dust.

Do not use Abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine.
To remove accumulation of fluff from the door, front of condenser and filter areas, clean occasionally with a vacuum cleaner.

Lubrication Your tumble dryer uses special bearing components. Lubrication by the user is not necessary and must not be attempted.

We strongly recommend that all appliances are regularly checked for electrical and mechanical safety.

Spare parts

Please remember your new appliance is a complex piece of equipment.
'DIY" repairs or unqualified and untrained service people may put you in danger, could damage the appliance, and might mean you lose cover under the Parts Guarantee.
If you do experience a problem with the appliance don't take risks, call in our Service Engineer. Our Spare Parts are designed exclusively to fit your appliance. Do not use them for any other purpose as you may create a safety hazard.

Disposal of your product

To minimise the risk of injury to children please dispose of your product carefully and safely.
Remove all doors and lids. Remove the mains cable (where fitted) by cutting off flush with the appliance and always ensure that no plug is left in a condition where it could be connected to the electricity supply.
To help the environment Local Authority instructions should be followed for the disposal of your product.

This appliance conforms to the following EEC Directives.
Low Voltage Equipment
72/23/EEC
93/68/EEC
Electromagnetic Compatability
89/336/EEC
92/31/EEC
93/68/EEC

CE

If something goes wrong

First, don't panic! **There may be nothing wrong at all.** Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone your Service Office.

If after this you still cannot get your machine to work, follow the advice given on the next page.

Problem	Check these things first
'It won't start'	1. Is the machine plugged in and switched on at the socket? 2. Is the Timer Control set to required time? 3. Is the door securely closed? 4. Has the start button been pressed hard enough? Try pressing the start button again. 5. Has the fuse blown? (Try plugging in another appliance to check) 6. Have you used an extension lead? Many are not suitable. Try plugging the dryer directly into a socket to check. 7. Has a delayed start been selected? (Not all models).
'It is taking a long time to dry'	1. Have you forgotten to clean the filter? It should be cleaned after each load. 2. Does the water container need emptying? Is the empty water light glowing? The water container should be emptied after every load. 3. Does the condenser need cleaning? It should be cleaned every month. 4. Have you selected the correct Heat setting for the type of fabric you are drying? (IN for High, OUT for low). 5. Have the air intake grille or rear vents of the dryer been obstructed? 6. Were the clothes 'excessively wet' when they were put in? 7. Was the correct time selected? 8. Have you overloaded the dryer?
Auto Programmes (Some models)	1. Has the correct programme been selected for the load? Loads above 1kg Ⓔ Loads less than 1kg use timed dry programme.
'The dryer keeps buzzing'	This is perfectly normal, the dryer has finished its programme. Press the Buzzer button and the bleeping will stop or open the door.
Any other problem	Have you re-read this instruction book?

Key Contacts

Service

Creda has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

Repair Service

UK: 08709 066 066

Republic of Ireland: 1850 302 220

You will be asked for the following information:-

Name, address and postcode.
Telephone number
Model / Serial number of the appliance
Clear and concise details of the query or fault
Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

Extended Warranty

To join: UK 08709 088 088

Republic of Ireland: 1850 302 220

Genuine Parts & Accessories Mail Order Hotline

UK: 08709 077 077

Republic of Ireland: (01) 842 6836

For further product information 08701 546474

All Creda Services are offered as an extra benefit and do not affect your statutory rights.

Creda

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